ICT761 Business Analytics and Business Intelligence T325 Brief

All information in the Subject Outline is correct at the time of approval. KOI reserves the right to make changes to the Subject Outline if they become necessary. Any changes require the approval of the KOI Academic Board and will be formally advised to those students who may be affected by email and via Moodle.

Information contained within this Subject Outline applies to students enrolled in the trimester as indicated

1. General Information

1.1 Administrative Details

Associated HE Award(s)	Duration	Level	Subject Coordinator
Master of Information Systems (MIS) Graduate Diploma of Information Systems (GDIS)	1 trimester	Postgraduate	Dr Xin Gu xin.gu@koi.edu.au P: +61 (2) 9283 3583 L: Level 7-11, 11 York St Consultation: via Moodle or by appointment

1.2 Core/Elective

This subject is

- A core subject for the Master of Information System (MIS)
- A core subject for the Graduate Diploma of Information System (GDIS) for students from a cognate background

1.3 Subject Weighting

Indicated below is the weighting of this subject and the total course points

Subject Credit Points	Total Course Credit Points
4	MIS (64 Credit Points); GDIS (32 Credit Points)

1.4 Student Workload

Indicated below is the expected student workload per week for this subject

No. Timetabled Hours/Week*	No. Personal Study Hours/Week**	Total Workload Hours/Week***
3 hours/week plus supplementary online material	7 hours/week	10 hours/week

* Total time spent per week at lectures and tutorials
** Total time students are expected to spend per week in studying, completing assignments, etc.
*** Combination of timetable hours and personal study

1.5 Mode of Delivery Face-to-face unless otherwise notified (please check Moodle).

1.6 Pre-requisites MGT700 Introduction to Business Management

1.7 General Study and Resource Requirements

- Students are expected to attend classes with the weekly worksheets and subject support material provided in Moodle. Students should read this material before coming to class to improve their ability to participate in the weekly activities.

- Students will require access to the internet and their KOI email and should have basic skills in word processing software such as MS Word, spreadsheet software such as MS Excel and visual presentation software such as MS PowerPoint.
- Computers and WIFI facilities are extensively available for student use throughout KOI. Students are encouraged to make use of the campus Library for reference materials.

Software resource requirements specific to this subject: Office 365, MS Imagine, MS Excel, big data tools such as Power BI.

1.8 Academic Advising

Academic advising is available to students throughout teaching periods including the exam weeks. As well as requesting help during scheduled class times, students have the following options:

- Consultation times: A list of consultation hours is provided on the homepage of Moodle where appointments can be booked.
- Subject coordinator: Subject coordinators are available for contact via email. The email address of the subject coordinator is provided at the top of this subject outline.
- Academic staff: Lecturers and Tutors provide their contact details in Moodle for the specific subject. In most cases, this will be via email. Some subjects may also provide a discussion forum where questions can be raised.
- Head of Program: The Head of Program is available to all students in the program if they need advice about their studies and KOI procedures.
- Vice President (Academic): The Vice President (Academic) will assist students to resolve complex issues (but may refer students to the relevant lecturers for detailed academic advice).

2. Academic Details

2.1 Overview of the Subject

Enterprises are increasingly making use of business analytics and business intelligence to provide data driven insights which support more effective decision making. Indeed, businesses which fail to do so are likely to be at a competitive disadvantage.
This subject aims to introduce current methods and technologies in business intelligence and analytics with a focus on the management of information delivery and analytics to support reporting and decision making. This subject introduces three phases of business intelligence - descriptive analysis, predictive analysis, and prescriptive analysis. Students will use data mining and data visualisation tools and techniques to provide them with problem-solving skills to identify and resolve organisational issues.

2.2 Graduate Attributes for Postgraduate Courses

Graduates of postgraduate courses from King's Own Institute will gain the graduate attributes expected from successful completion of a postgraduate degree under the Australian Qualifications Framework (2nd edition, January 2013). Graduates at this level will be able to apply advanced body of knowledge in a range of contexts for professional practice or scholarship and as a pathway for further learning.

King's Own Institute's key generic graduate attributes for a postgraduate degree are summarised below:

	KOI Postgraduate Degree Graduate Attributes	**Detailed Description**
	Knowledge	Current, comprehensive and coherent knowledge, including recent developments and applied research methods
	Critical Thinking	Critical thinking skills to identify and analyse current theories and developments and emerging trends in professional practice

	Communication	Communication and technical skills to analyse and theorise, contribute to professional practice or scholarship, and present ideas to a variety of audiences
	Research and Information Literacy	Cognitive and technical skills to access and evaluate information resources, justify research approaches and interpret theoretical propositions
	Creative Problem-Solving Skills	Cognitive, technical and creative skills to investigate, analyse and synthesise complex information, concepts and theories, solve complex problems and apply established theories to situations in professional practice
	Ethical and Cultural Sensitivity	Appreciation and accountability for ethical principles, cultural sensitivity and social responsibility, both personally and professionally
	Leadership and Strategy	Initiative, leadership skills and ability to work professionally and collaboratively to achieve team objectives across a range of team roles Expertise in strategic thinking, developing and implementing business plans and decision making under uncertainty
	Professional Skills	High level personal autonomy, judgement, decision-making and accountability required to begin professional practice

Across the courses, these skills are developed progressively at three levels:

- **Level 1 Foundation –** Students learn the skills, theories and techniques of the subject and apply them in stand-alone contexts
- **Level 2 Intermediate –** Students further develop skills, theories and techniques of the subject and apply them in more complex contexts, beginning to integrate the application with other subjects
- **Level 3 Advanced** – Students have a demonstrated ability to plan, research and apply the skills, theories and techniques of the subject in complex situations, integrating the subject content with a range of other subject disciplines within the context of the course

Generally, skills gained from subjects in the Graduate Certificate and Graduate Diploma are at levels 1 and 2 while other subjects in the Master's degree are at level 3.

2.3 Subject Learning Outcomes

Listed below, are key knowledge and skills students are expected to attain by successfully completing this subject:

Subject Learning Outcomes	Contribution to Course Graduate Attributes
a) Use statistical models and tools to investigate business trends and future scenarios.	
b) Discuss data mining and analytics tools to develop a business intelligence application.	
c) Evaluate and apply business analytics and intelligence techniques to a real-world business intelligence case study.	
d) Identify and assess potential business issues using data and business intelligence tools and recommend solutions to address these issues.	

2.4 Subject Content and Structure

Below are details of the subject content and how it is structured, including specific topics covered in lectures and tutorials. Reading refers to the text unless otherwise indicated.

Weekly Planner:

Week (beginning)	Topic covered in each week's lecture	Reading(s)	Expected work as listed in Moodle
Week 1 27 Oct	Introduction to business analytics and business intelligence	Ch 1 Camm (2020)	Complete exercise on BA and BI tools covered in the class Formative
Week 2 03 Nov	Data analysis, descriptive statistics, data mining and visual analytics	Ch 2 Camm (2020)	Discuss and complete exercise: Case study on the selections of business intelligence models Graded
Week 3 10 Nov	Data interpretation and data visualisation	Ch 3 Camm (2020)	Complete exercise in tutorial about visualisation of data Graded
Week 4 17 Nov	Probability: An introduction to modelling uncertainty	Ch 4 Camm (2020)	Complete exercise in tutorial about uncertainty and probability in business using a case study. Graded
Week 5 24 Nov	Descriptive data mining	Ch 5 Camm (2020)	Complete exercise in tutorial about techniques used in descriptive data mining. Graded **Assessment 2: due**
Week 6 01 Dec	Statistical inference	Ch 6 Camm (2020)	Complete exercise in tutorial about using statistical inference in business case study. Graded
Week 7 08 Dec	Big data and regression: Prediction with regression and linear regression	Ch 7 Camm (2020)	Complete exercise in tutorial on applying regressing and prediction in big data. Graded

Week (beginning)	Topic covered in each week's lecture	Reading(s)	Expected work as listed in Moodle
Week 8 15 Dec	Time series analysis and forecasting	Ch 8 Camm (2020)	Complete exercise in tutorial about applying forecasting and time series analysis in a business-related case study. Graded
Week 9 05 Jan	Predictive data mining	Ch 9 Camm (2020)	Complete exercise in tutorial on applying predictive data mining techniques. Graded **Assessment 3: due**
Week 10 12 Jan	Spreadsheet models	Ch 10 Camm (2020)	Complete exercise in tutorial about application and usage of spreadsheet modelling. Graded
Week 11 19 Jan	Monte Carlo simulation	Ch 11 Camm (2020)	Complete exercise in tutorial about Monte Carlo Simulation using examples discussed in lecture class. Graded
Week 12 27Jan (Tue)	Result analysis and ethical issues in business analytics	Ch 15 Camm (2020)	Complete exercise in tutorial on ethical issues and result analysis. **Assessment 4: due**
Week 13 02 Feb	Study review week and Final Exam Week		
Week 14 09 Feb	Examinations Continuing students - enrolments for T126 open		Please see exam timetable for exam date, time and location
Week 15 16 Feb	Student Vacation begins New students - enrolments for T126 open		
Week 16 23 Feb	• Results Released • Review of Grade Day for T325 – see Sections 2.6 and 3.2 below for relevant information. • Certification of Grades NOTE: More information about the dates will be provided at a later date through Moodle/KOI email.		
T126 2 Mar 2026			
Week 1 02 Mar	Week 1 of classes for T126		

2.5 Teaching Methods/Strategies

Briefly described below are the teaching methods/strategies used in this subject:

- *Lectures* (1 hours/week) are conducted in seminar style and address the subject content, provide motivation and context and draw on the students' experience and preparatory reading.
- *Tutorials* (2 hours/week) include class discussion of case studies and research papers, practice sets and problem-solving and syndicate work on group projects. Tutorials often include group exercises and so contribute to the development of teamwork skills and cultural understanding. Tutorial participation is an essential component of the subject and contributes to the development of many of the graduate attributes (see section 2.2 above). Tutorial participation contributes towards the assessment in many subjects (see details in Section 3.1 for this subject). Supplementary tutorial material such as case studies, recommended readings, review questions etc. will be made available each week in Moodle.
- *Online* teaching resources include class materials, readings, model answers to assignments and exercises and discussion boards. All online materials for this subject as provided by KOI will be found in the Moodle page for this subject. Students should access Moodle regularly as material may be updated at any time during the trimester
- *Other contact* - academic staff may also contact students either via Moodle messaging, or via email to the email address provided to KOI on enrolment.

2.6 Student Assessment

Assessment is designed to encourage effective student learning and enable students to develop and demonstrate the skills and knowledge identified in the subject learning outcomes. Assessment tasks during the first half of the study period are usually intended to maximise the developmental function of assessment (formative assessment). These assessment tasks include weekly tutorial exercises (as indicated in the weekly planner) and low stakes graded assessments (as shown in the graded assessment table). The major assessment tasks where students demonstrate their knowledge and skills (summative assessment) generally occur later in the study period. These are the major graded assessment items shown in the graded assessment table.

Final grades are awarded by the Board of Examiners in accordance with KOI's Assessment and Assessment Appeals Policy. The definitions and guidelines for the awarding of final grades within the BIT degree are:

- *HD High distinction* (85-100%): an outstanding level of achievement in relation to the assessment process.
- *D Distinction* (75-84%): a high level of achievement in relation to the assessment process.
- *C Credit* (65-74%): a better than satisfactory level of achievement in relation to the assessment process.
- *P Pass* (50-64%): a satisfactory level of achievement in relation to the assessment process.
- *F Fail* (0-49%): an unsatisfactory level of achievement in relation to the assessment process.
- *FW:* This grade will be assigned when a student did not submit any of the compulsory assessment items.

Provided below is a schedule of formal assessment tasks and major examinations for the subject.

Assessment Type	When Assessed	Weighting	Learning Outcomes Assessed
Assessment 1: Weekly Exercises	Week 2 - Week 11	10%	a, b, c, and d
Assessment 2: Individual Assignment (2000 words excluding results)	Week 5	20%	a and b

Assessment 3: Individual Implementation and Presentation using Power BI	Week 9	30%	a, b, c, and d
Assessment 4: Individual Implementation and Presentation using Excel	Week 12	40%	a, b, c, and d

Requirements to Pass the Subject:

To gain a pass or better in this subject, students must gain a *minimum of 50%* of the total available subject marks.

2.7 Prescribed and Recommended Readings

Provided below, in formal reference format, is a list of the prescribed and recommended readings.

Prescribed Text:

Camm, J.D., Fry M., Cochran. J. J & Ohlmann, J. W. 2020., Business Analytics 4th Edition, Cengage.

Recommended Readings:

Abraham, T., 2020, Metabase up and Running: Introduce Business Intelligence and Analytics to Your Company and Make Better Business Decisions. Packt Publishing, Limited, Birmingham.

Tavera Romero, C. A., Ortiz, J. H., Khalaf, O. I., & Ríos Prado, A. (2021). Business intelligence: business evolution after industry 4.0. Sustainability, 13(18), 10026.

Yin, J., & Fernandez, V. (2020). A systematic review on business analytics. Journal of Industrial Engineering and Management (JIEM), 13(2), 283-295.

Salisu, I., Bin Mohd Sappri, M., & Bin Omar, M. F. (2021). The adoption of business intelligence systems in small and medium enterprises in the healthcare sector: A systematic literature review. Cogent Business & Management, 8(1), 1935663.

Conboy, K., Mikalef, P., Dennehy, D., & Krogstie, J. (2020). Using business analytics to enhance dynamic capabilities in operations research: A case analysis and research agenda. European Journal of Operational Research, 281(3), 656-672.

Negro, A. R., & Mesia, R. (2020). The Business Intelligence and its influence on decision making. Journal of Applied Business and Economics, 22(2).

Suggested Periodicals:

- Journal of Management Analytics: https://www.tandfonline.com/loi/tjma20
- International Journal of Big Data Intelligence: https://www.inderscience.com/jhome.php?jcode=ijbdi
- MIS Quarterly: https://www.misq.org/
- International Journal of Information Management: https://www.journals.elsevier.com/international-journal-of-information-management

Recommended Journal Articles

Božič, K., Dimovski, V., 2020. The relationship between business intelligence and analytics use and organizational absorptive capacity: applying the DeLone & Mclean information systems success model. Econ. Bus. Rev. 22, 191–232, https://doi.org/10.15458/ebr99.

Divatia, A.S., Tikoria, J., Lakdawala, S., 2021. Dimensions influencing business intelligence and analytics maturity: a critical analysis. Int. J. Bus. Inf. Syst. 37, 200–223. https://doi.org/10.1504/IJBIS.2021.115375.

Siau, K., Chen, X., 2020. Business Analytics/Business Intelligence and IT Infrastructure: Impact on Organizational Agility. J. Organ. End User Comput. 32, 138–161. https://doi.org/10.4018/JOEUC.2020100107.

Zhao, Y., 2021. Transformation of Business Analytics from Business Intelligence. E3S Web Conf. 253, 03013, https://doi.org/10.1051/e3sconf/202125303013.

Recommended Journals:
International Journal of Business Information Systems
International Journal of Business Analytics and Intelligence
Business Intelligence Journal

Students are encouraged to read peer reviewed journal articles and conference papers. Google Scholar provides a simple way to broadly search for scholarly literature. From one place, you can search across many disciplines and sources: articles, theses, books, abstracts and court opinions, from academic publishers, professional societies, online repositories, universities and other web sites.