

Success in Higher Education



MBA907 LEADING THE GLOBAL AND COLLABORATIVE WORKFORCE T324 BRIEF

All information in the Subject Outline is correct at the time of approval. KOI reserves the right to make changes to the Subject Outline if they become necessary. Any changes require the approval of the KOI Academic Board and will be formally advised to those students who may be affected by email and via Moodle.

Information contained within this Subject Outline applies to students enrolled in the trimester as indicated.

1. General Information

1.1 Administrative Details

Associated HE Award(s)	Duration	Level	Subject Coordinator
MBA	1 Trimester	Postgraduate	Dr Sunaina Gowan sunaina.gowan@koi.edu.au P: +61 (2) 9283 3583 L: Level 1, 545 Kent St. Consultation: via Moodle or by appointment

1.2 Core / Elective

This is a core subject for the above courses.

1.3 Subject Weighting

Indicated below is the weighting of this subject and the total course points.

Subject Credit Points	Total Course Credit Points
4	48

1.4 Student Workload

Indicated below is the expected student workload per week for this subject.

No. Timetabled Hours/Week*	No. Personal Study Hours/Week**	Total Workload hours/week***
3 hours/week	7 hours/week	10 hours/week

- * Total time spent per week at lectures and tutorials
- ** Total time students are expected to spend per week in studying, completing assignments, etc.
- *** Combination of timetable hours and personal study.

1.5 Mode of Delivery Classes will be face-to-face

1.6 Pre-requisites Nil

1.7 General Study and Resource Requirements

Students are expected to attend classes with the required textbook and to read specific chapters prior to the tutorials. Students should read this material before coming to class to improve their ability to participate in the weekly activities.



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- Students will require access to the internet and their KOI email and should have basic skills in word processing software such as MS Word, spreadsheet software such as MS Excel and visual presentation software such as MS PowerPoint.
- Computers and WIFI facilities are extensively available for student use throughout KOI. Students are encouraged to make use of the campus Library for reference materials.

Resource requirements specific to this subject. There are no specific resources required for this subject.

1.8 Academic Advising

Academic advising is available to students throughout teaching periods including the exam weeks. As well as requesting help during scheduled class times, students have the following options:

- Consultation times: A list of consultation hours is provided on the homepage of Moodle where appointments can be booked.
- Subject coordinator: Subject coordinators are available for contact via email. The email address of the subject coordinator is provided at the top of this subject outline.
- Academic staff: Lecturers and Tutors provide their contact details in Moodle for the specific subject. In most cases, this will be via email. Some subjects may also provide a discussion forum where questions can be raised.
- Head of Program: The Head of Program is available to all students in the program if they need advice about their studies and KOI procedures.
- Vice President (Academic): The Vice President (Academic) will assist students to resolve complex issues (but may refer students to the relevant lecturers for detailed academic advice).

2. Academic Details

2.1 Overview of the Subject

MBA907, Leading the Global and Collaborative Workforce, focuses on leading transient teams, gaining and maintaining shared objectives whilst understanding cultural and commercial diversity synonymous with industry 4.0 and the Gig Economy. As well as exploring the diverse and complex nature of knowledge based professionals, this subject also considers contextually ethical and responsible human engagement within globally legal frameworks.

2.2 Graduate Attributes for Postgraduate Courses

Graduates of Postgraduate courses from King's Own Institute will achieve the graduate attributes expected from successful completion of a Master's degree under the Australian Qualifications Framework (2nd edition, January 2013). Graduates at this level will be able to apply an advanced body of knowledge from their major area of study in a range of contexts for professional practice or scholarship and as a pathway for further learning.

King's Own Institute's generic graduate attributes for master's level degree are summarised below:

	KOI Master's Degree Graduate Attributes	Detailed Description
	Knowledge	Current, comprehensive and coherent knowledge, including recent developments and applied research methods
-	Critical Thinking	Critical thinking skills to identify and analyse current theories and developments and emerging trends in professional practice
20	Communication	Communication and technical skills to analyse and theorise, contribute to professional practice or scholarship and present ideas to a variety of audiences.





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	Research and Information Literacy	Cognitive and technical skills to access and evaluate information resources, justify research approaches and interpret theoretical propositions
A — Y	Creative Problem Solving Skills	Cognitive, technical and creative skills to investigate, analyse and synthesise complex information, concepts and theories, solve complex problems and apply established theories to situations faced in professional practice.
	Ethical and Cultural Sensitivity	Appreciation and accountability for ethical principles, cultural sensitivity and social responsibility, both personally and professionally
	Leadership and Strategy	Initiative, leadership skills and ability to work professionally and collaboratively to achieve team objectives across a range of team roles. Expertise in strategic thinking, developing and implementing business plans and decision making under uncertainty
	Professional Skills	High level personal autonomy, judgement decision-making and accountability required to begin professional practice.

2.3 Subject Learning Outcomes

Listed below, are key knowledge and skills students are expected to attain by successfully completing this subject:

	Subject Learning Outcomes	Contribution to Graduate Attributes
a)	Appraise the change in nature of workforce engagement	
b)	Appraise cultural and commercial diversity in a globally transient workforce	
c)	Assess contextually ethical and socially responsible engagement of 21 Century workforce	·\$-20
d)	Evaluate personal professional motivation in relation to industry needs	
e)	Formulate a shared value framework for risk mitigation	
f)	Reflect on strategies, methods and tools for achieving shared value within a global and collaborative workforce	·\\dagger

2.4 Subject Content and Structure

Below are details of the subject content and how it is structured, including specific topics covered in lectures and tutorials. Reading refers to the text unless otherwise indicated.

Weekly Planner:

Week	Lecture Topics	Readings	Expected Work
(beginning)			

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1	What Does It Mean To	Daft Ch1 and Daft Ch2	Tutorial Topic 1
28 Oct	Lead A Global And Collaborative Workforce? Traits,	Porkodi, S 2024, 'The effectiveness of agile leadership in practice: A comprehensive meta-	Library Search, Databases & Types of Evidence
	Behaviors, and	analysis of empirical studies on organizational	Of Evidence
	Relationships	outcomes', Journal of Entrepreneurship,	
	relationompo	Management & Innovation, vol. 20, no. 2, pp.	
	Library search,	117–138,	
	databases & types of	https://search.ebscohost.com/login.aspx?direct=tr	
	evidence	ue&db=bth&AN=176666685&site=ehost-live	
	Contingency	Daft Ch3	Tutorial Topic 2
2	Approaches to		Class Discussion
04 Nov	Leadership, Leadership	Nieken, P 2023, 'Charisma in the gig economy:	on concepts &
	Theories and The	The impact of digital leadership and	small group
	Principles of Leadership	communication channels on performance',	discussions
	in the Gig Economy	Leadership Quarterly, vol. 34, no. 6, p. N.PAG,	
		https://search.ebscohost.com/login.aspx?direct=tr	
		ue&db=bth&AN=174297006&site=ehost-live	T T
	Shaping Culture And	Daft Ch14	Tutorial Topic 3
3	Values Within A Globally	Conthonors D 2022 (Morro CI II TUDE and	Online plagiarism
11 Nov	Diverse And Transient	Santhanam, P 2023, 'Merge CULTURE and CREATIVE LEADERSHIP in the digital world:	module.
	Team	People, culture and creativity are the powerful	Use of Turnitin and
		mantra for leaders in the digital era', <i>HR Future</i> ,	Harvard Anglia referencing guide.
		no. 3, pp. 30–31, viewed 30 May 2024,	referencing guide.
		https://search.ebscohost.com/login.aspx?direct=tr	
		ue&db=bth&AN=163401689&site=ehost-live	
	Leading Change and	Daft Ch15	Tutorial Topic 4
4	Sustainable	Beinisch, N & Edward, D 2023, 'Managing	Class Discussion
18 Nov	Development	Complexity and Leading Change', Developing	on concepts &
		Leaders, no. 42, pp. 66–81,	small group
		https://search.ebscohost.com/login.aspx?direct=tr	discussions
		ue&db=bth&AN=173878350&site=ehost-live	
5	Motivation and	Daft Ch8	Tutorial Topic 6
25 Nov	Empowerment	Chan Kar Haana Chash Vah Vina Chana Chau	Class Discussion
		Chan Kar Hoong, Cheah Yeh Ying, Chong Choy	on concepts &
		Yoke, Jing Yang, K & Guan Gan, GG 2023, 'Motivational Factors of Productivity: The	small group discussions
		Perspective of Employees', <i>Global Business</i> &	uiscussioris
		Management Research, vol. 15, pp. 51–66,	Assignment 1 Due
		https://search.ebscohost.com/login.aspx?direct=tr	Sunday 11:59 pm
		ue&db=bth&AN=172314872&site=ehost-live	January 11100 pin
	Leadership	Daft Ch9	Tutorial Topic 5
	Communication		Class Discussion
6		Farrington, J 2023, 'Don't Ignore These Two	on concepts &
02 Dec		Important Leadership Communication Tools: To	small group
		be heard, use your EARS', Leadership	discussions
		Excellence, vol. 40, no. 7, pp. 22-24,	
		https://search.ebscohost.com/login.aspx?direct=tr	
		ue&db=bth&AN=164807325&site=ehost-live	
	Leading Transient and	Daft Ch10	Tutorial Topic 7
	Globally Dispersed		Class Discussion
7	Teams	Lu, JG, Swaab, RI & Galinsky, AD 2022, 'Global	on concepts &
09 Dec		Leaders for Global Teams: Leaders with	small group
		Multicultural Experiences Communicate and Lead	discussions
		More Effectively, Especially in Multinational	
		Teams', Organization Science, vol. 33, no. 4, pp.	





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		1554–1573,	
		https://search.ebscohost.com/login.aspx?direct=tr	
		ue&db=bth&AN=158447747&site=ehost-live	
	Developing Leadership Diversity	Daft Ch11	Tutorial Topic 8 Class
8 16 Dec		Gransberry, CK 2022, 'How Emotional Intelligence Promotes Leadership and Management	Discussionon concepts & small
		Practices', <i>Public Organization Review</i> , vol. 22, no. 4, pp. 935–948 https://search.ebscohost.com/login.aspx?direct=tr	group discussions
		ue&db=bth&AN=160426245&site=ehost-live	
0	Leadership Power And	Daft Ch12	Tutorial Topic 9
9 06 Jan	Influence Empowering	Lie M We V 0 Li V 0000 fM e e e fle	Class Discussion
00 0011	The Globally Diverse And Transient Team	Lin, M, Wu, X & Li, X 2023, 'Who are the Empowered Employees: Those with High Work	on concepts & small group
	And transient ream	Performance or High Ethical Behavior?', Journal	discussions
		of Business Ethics, vol. 186, no. 3, pp. 615–631,	Assignment 2
		https://search.ebscohost.com/login.aspx?direct=tr	due Sunday
		ue&db=bth&AN=169825221&site=ehost-live	11:59 pm
10	Creating Values and Strategic Direction	Daft Ch13	Group presentations
13 Jan		'Strategic leadership capabilities: Creating	
		successful long-term innovation' 2024, Strategic	
		Direction, vol. 40, no. 4, pp. 30–32, https://search.ebscohost.com/login.aspx?direct=tr	
		ue&db=bth&AN=176616691&site=ehost-live	
	Courage and Moral	Daft Ch6 and Ch7	Group
	Leadership,		presentations
11 20 Jan	Followership	Sultana, K, Kitchlew, N & Ali, SA 2023, 'Perceived	(overflow)
20 Jan		Ethical Leadership and Moral Voice: Mediating Role of Moral Courage', <i>International Journal of</i>	Tutorial Topic 10
		Business & Economic Affairs (IJBEA), vol. 8, no.	Assignment 5
		1, pp. 26–43,	due Sunday
		https://search.ebscohost.com/login.aspx?direct=tr ue&db=bth&AN=162333537&site=ehost-live	11:59 pm
	The Leader as an	Daft Ch4 and Ch5	Tutorial Topic 12
12	Individual, Leadership	Balt Giff and Gife	Class Discussion
28 (Tue) Jan	Mind and Emotion	Chang, TFH, Baelen, RN, Ramburn, TT &	on concepts &
		Purandare, P 2022, 'Developing positive self-	small group
		leadership through "Inner Engineering", Journal of	discussions
		Management Development, vol. 41, no. 7/8, pp.	
		405–416, https://search.ebscohost.com/login.aspx?direct=tr	
		ue&db=bth&AN=160313009&site=ehost-live	
13 03 Feb	Study review week and Final		
14	Examinations		Please see exam
10 Feb	Continuing students - enrol	ments for T125 open	timetable for exam date, time and location
15 17 Feb	Student Vacation begins New students - enrolments	for T125 open	
16	Results Released		
24 Feb	Review of Grade ICertification of Grade I	Day for T324 – see Sections 2.6 and 3.2 below for relevant ades	information.
	NOTE: More information at	pout the dates will be provided at a later date through Mood	le/KOI email.

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T125 3 Mar 202	5
1	Week 1 of classes for T125
03 Mar	

2.5 Teaching Methods/Strategies

Briefly described below are the teaching methods/strategies used in this subject:

- Lectures (1 hour/week) are conducted in seminar style and address the subject content, provide motivation and context and draw on the students' experience and preparatory reading.
- Tutorials (2 hours/week) include class discussion of case studies and research papers, practice sets and problem-solving and syndicate work on group projects. Tutorials often include group exercises and so contribute to the development of teamwork skills and cultural understanding. Tutorial participation is an essential component of the subject and contributes to the development of many of the graduate attributes (see section 2.2 above). Tutorial participation contributes towards the Assignment in many subjects (see details in Section 3.1 for this subject). Supplementary tutorial material such as case studies, recommended readings, review questions etc. will be made available each week in Moodle.
- Online teaching resources include class materials, readings, model answers to assignments and exercises and discussion boards. All online materials for this subject as provided by KOI will be found in the Moodle page for this subject. Students should access Moodle regularly as material may be updated at any time during the trimester
- Other contact academic staff may also contact students either via Moodle messaging, or via email to the email address provided to KOI on enrolment.

2.6 Student Assignment

Provided below is a schedule of formal Assignment tasks and major examinations for the subject.

Assignment Type	When Assessed	Weighting	Learning Outcomes Assessed
Assessment 1 Formative Assignment	Week 4	0%	a, b
Assignment 2: Individual Report (1,500 words)	Week 5	25%	a, b
Assignment 3: Group Report (2,500 words)	Week 9	25%	a, b, c, d
Assignment 4: Group presentation	Weeks 10 - 11	15%	c, d
Assignment 5: Individual Reflection Report – individual Assignment – (2,000 words)	Week 11	35%	a, b, c, d

Requirements to Pass the Subject:

To gain a pass or better in this subject, students must gain a *minimum of 50%* of the total available subject marks.

2.7 Prescribed and Recommended Readings





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Provided below, in formal reference format, is a list of the prescribed and recommended readings.

Prescribed Text and Recommended Text:

Daft, RL 2022, The Leadership Experience, Cengage Learning, Boston.

Recommended Readings and Supplementary Books:

Ferguson, K 2023, Head and Heart: The Art of Modern Leadership, Penguin Random House, Sydney.

Brown, B 2018, Dare to Lead: Brave Work. Tough Conversations. Whole Hearts., Random House, New York

Journal articles:

Caver, K. Livers, A. 2020. The paradox of the seed and soil: Cultivating inclusive leadership for a "new normal". *Leadership*, 2021, Vol. 17(1) 18–31

Chaudhary, R. Panda, P. 2018. Authentic leadership and creativity: The intervening role of psychological meaningfulness, safety and work engagement. International Journal of Productivity and Performance *Management* Vol. 67 No. 9, pp. 2071-2088

Eliot, J.L. 2020. Resilient Leadership: The Impact of a Servant Leader on the Resilience of their Followers. *Advances in Developing Human Resources*, Vol. 22(4) 404–418

Hester Nienaber, H. Martins, N. 2020. Exploratory study: Determine which dimensions enhance the levels of employee engagement to improve organisational effectiveness. *The TQM Journal* Vol. 32 No. 3, pp. 475-495

Ho, H.C.Y. Yeung, D.Y. 2021. Conflict between younger and older workers: an identity-based approach. *International Journal of Conflict Management*. Vol. 32 No. 1, pp. 102-135

Mahato, M. Kumar, N. Jena, L.K. 2021. Re-thinking gig economy in conventional workforce post COVID-19: a blended approach for upholding fair balance. *Journal of Work-Applied Management* Vol. 13 No. 2, pp. 261-276

Mahmoud, A.B. Fuxman, L. Mohr, I. Grigoriou, N. 2021. We aren't your reincarnation!" workplace motivation across X, Y and Z generations. *International Journal of Manpower* Vol. 42 No. 1, pp. 193-209

Walker, D. Lloyd-Walker, B. 2019. The future of the management of projects in the 2030s. International *Journal of Managing Projects in Business*. Vol. 12 No. 2, pp. 242-266

Students are encouraged to read peer reviewed journal articles and conference papers. Google Scholar provides a simple way to broadly search for scholarly literature. From one place, you can search across many disciplines and sources: articles, theses, books, abstracts and court opinions, from academic publishers, professional societies, online repositories, universities and other web sites.

Useful Websites:

The following websites are useful sources covering a range of information useful for this subject. However, most are not considered to be sources of Academic Peer Reviewed theory and research. If your Assignments require *academic peer reviewed journal articles* as sources, you need to access such sources using the Library database, Ebscohost, or Google Scholar. Please ask in the Library if you are unsure how to access Ebscohost. Instructions can also be found in Moodle.

Advances in Developing Human Resource - https://journals.sagepub.com/home/adh

Human Resource Development Review - https://journals.sagepub.com/home/hrd





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International Journal of Manpower - https://www.emerald.com/insight/publication/issn/0143-7720

International Journal of Organization Theory & Behavior - https://www.emeraldgrouppublishing.com/journal/ijotb

International Journal of Productivity and Performance Management - https://www.emerald.com/insight/publication/issn/1741-0401

Journal of Work-Applied Management - https://www.emerald.com/insight/publication/issn/2205-2062

Leadership - https://journals.sagepub.com/home/lea

Management and Labour Studies - https://journals.sagepub.com/home/mls

Journal of Organizational Behaviour - https://onlinelibrary.wiley.com/journal/10991379

People and Places in the Global Economy - https://www.emerald.com/insight/publication/issn/1750-6204

The TQM Journal - https://www.emerald.com/insight/publication/issn/1754-273

Academic Writing:

- Language and Learning Online Monash University http://www.monash.edu.au/lls/llonline/index.xml
- o Online Writing Lab Purdue University https://owl.english.purdue.edu/owl/
- o Study Skills Charles Darwin University http://learnline.cdu.edu.au/studyskills/index.html
- Uni Learning The UniLearning website was developed through a National Teaching Development Grant provided by the Committee for University Teaching and Staff Development https://www.uow.edu.au/student/learning-co-op/

Presentations:

- International Association of Science and Technology for Development PowerPoint presentation on making a presentation – with good and bad examples https://www.iasted.org/conferences/formatting/presentations-tips.ppt
- Speaking about Presenting useful presentation and PowerPoint tips from a New Zealand based presentation consultant http://www.speakingaboutpresenting.com/
- o The World Best PowerPoint Presentation the Best Presentation Award in Slideshare from 2008, 2009 and 2010 http://www.bestpresentation.net/best-powerpoint-presentation

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