

Support and Emergency Contacts

KOI Security and Emergency Numbers			
Organisation	Phone contact	Website / Online - Webchat	Face to face
KOI Security – On Your Guard Security.	0477 815 559	Not applicable	Not applicable
Building Security and building Chief Warden at Market Street.	02 9261 5528	Not applicable	Not applicable
Roving Security Guard at KOI Market and Kent Street locations.	0451 498 871	Not applicable	Not applicable
Police / Ambulance / Fire <ul style="list-style-type: none"> If you are in immediate danger, require an ambulance or there is a fire. 	000 Triple Zero	Not applicable	Your nearest police station
Domestic Violence			
Organisation	Phone contact	Website / Online - Webchat	Face to face
<u>Police</u> <ul style="list-style-type: none"> If you are in immediate danger. 	000 Triple Zero		Your nearest police station
<u>Domestic Violence Line</u> <ul style="list-style-type: none"> 24 hr service. Offer translating and interpreting. 	1800 656 463 13 14 50	http://www.domesticviolence.nsw.gov.au/get-help	Not available
<u>1800RESPECT</u> <ul style="list-style-type: none"> 24 hr service. Australia wide. Offer translating and interpreting. 	1800 737 732 13 14 50	https://www.1800respect.org.au/ Online chat	Not available
<u>Kids Helpline</u> <ul style="list-style-type: none"> Under 25 years of age to assist with family issues, life issues. 24/7 phone and online counselling service. 	1800 551 800	https://kidshelpline.com.au/ Webchat	Not available
<u>MensLine Australia</u> <ul style="list-style-type: none"> Phone and online counselling service for men with family and relationship concerns. Can refer callers to men's services anywhere in the country. 	1300 789 978	https://mensline.org.au/ Online chat, video chat, call-back service	Not available
<u>Redfern Legal Centre International Student Service</u> <ul style="list-style-type: none"> Advice about housing problems, fines, debts, car accidents, employment, discrimination, family law and domestic violence. 	02 9698 7277	https://rlc.org.au/our-services/international-students video-link up	73 Pitt Street REDFERN, NSW 2016

<ul style="list-style-type: none"> Offer services in Arabic, Farsi, Chinese, Filipino, Hindi, Indonesian, Korean, Malay, Russian and Thai. 			
<u>Women's Domestic Violence Court Advocacy Service</u> <ul style="list-style-type: none"> Assist women and children experiencing domestic violence to obtain legal protection through an Apprehended Domestic Violence Order (ADVO). Facilitate access to professional services. 	02 9287 7505	https://rlc.org.au/our-services/international-students video-link up	73 Pitt Street REDFERN, NSW 2016
<u>The Victims Access Line</u> <ul style="list-style-type: none"> Provide support services, including free counselling and financial assistance to victims of crime. 	02 9251 2405	http://www.dvnswsm.org.au	Not available
<u>Women's Legal Service NSW</u> <ul style="list-style-type: none"> Community legal centre that provides free legal services to women across NSW, particularly for those who are socially and economically disadvantaged. 	1800 801 501	http://www.wlsnsw.org.au	Can discuss legal issue with a solicitor face to face at Women's Health Centres: Blacktown, Liverpool and Penrith – see below.
Sexual Assault, Sexual Harassment or Rape			
Organisation	Phone contact	Website / Online - Webchat	Face to face
<u>NSW Rape Crisis Centre</u> <ul style="list-style-type: none"> 24 hr telephone counselling service. For men and women who have experienced or are at risk or are supporting a person that has experienced the offence. 	1800 424 017	http://www.nswrapecrisis.com.au/ Online chat	Not available
<u>Sexual Assault or Domestic Violence and Family Violence Centre</u> <ul style="list-style-type: none"> 24 hr service. Australia wide. Offer translating and interpreting. Trained counsellors. 	1800 737 732	https://www.1800respect.org.au/ Online chat	Not available
<u>Cumberland Women's Health Centre</u> <ul style="list-style-type: none"> Community based counselling service. Women who are 	02 96893044	www.cwhc.org.au	23 Albion street HARRIS PARK NSW 2150

experiencing hardship and/or domestic violence / sexual harassment.			
<u>Leichardt Women's Health Centre</u> <ul style="list-style-type: none"> • Low-cost and affordable medical, allied and complementary health care and education. • English and Vietnamese languages. • Also assist with domestic violence and sexual abuse. 	02 9560 3011	www.lwchc.org.au	55 Thornley Street, (Corner Cary Street) LEICHARDT NSW 2040
<u>Liverpool Women's Health Centre</u> <ul style="list-style-type: none"> • Community based counselling service and health care. • Non-English speaking background workers and doctors. 	02 9601 3555	www.liverpoolwomenshealth.org.au	26 Bathurst Street, LIVERPOOL NSW 2170 <i>corner Campbell and Bathurst Streets</i>
<u>Penrith Women's Health Centre</u> <ul style="list-style-type: none"> • Community based counselling service. • Provides health services that address all aspects of women's lives including sexual assault and rape. 	02 4721 8749	www.penrithwomenshealthcentre.com.au	Corner Henry & Station Street, PENRITH NSW 2750
Alcohol, Drugs, Personal Crisis And Suicidal Thoughts			
Organisation	Phone contact	Website / Online - Webchat	Face to face
<u>Alcoholics Anonymous NSW</u> <ul style="list-style-type: none"> • 24 hr help line. • Meetings are held for men and women who share their experience, with each other that they may solve their common problem and help others to recover. • There are over 2000 local meetings. 	02 9387 7788	https://aa.org.au	Offices 1 & 2, 9A Elizabeth Bay Road, KINGS CROSS NSW 2010 (please call in advance if visiting).
<u>Alcohol and Other Drugs Information Service (ADIS)</u> <ul style="list-style-type: none"> • 24 hr service. • If you or someone you know are having issues with alcohol or drugs you can call any time for support, information, counselling and referrals to services in NSW. 	1800 250 015	http://yourroom.com.au/	Not available

<u>St Vincent's Drug and Alcohol Service</u> <ul style="list-style-type: none"> Provide counselling, treatment programs, group programs, support and specialist advice. 	02 8382 1111	https://www.svhs.org.au	390 Victoria St, DARLINGHURST NSW 2010
<u>Lifeline</u> <ul style="list-style-type: none"> 24 hr service. Australia wide. Crisis support and suicide prevention services, personal crisis, anxiety, depression, abuse and trauma, stresses from work, family or society and loneliness. 	131 114	https://www.lifeline.org.au Online chat	Not available
<u>Mental Health Access Line</u> <ul style="list-style-type: none"> 24 hr service. Connection and referral services. Staffed by mental health professionals. 	1800 011 511	https://www.mentalhealthonline.org.au	Not available
<u>beyond-blue</u> <ul style="list-style-type: none"> Provides information and support to help everyone in Australia achieve their best possible mental health, whatever their age and wherever they live. 24 hr service by phone Email available via a link on the website. 	1300 22 4636	https://www.beyondblue.org.au/ Chat online, email, online forums	
<u>Suicide Call Back Service</u> <ul style="list-style-type: none"> 24 hr service. Referral line for people at risk of suicide, people caring for someone who is suicidal, or people bereaved by suicide. They offer six 50-minute telephone counselling sessions to people over 18 years and up to two call-backs to professionals. 	1300 659 467	https://www.suicidecallbackservice.org.au/ Online chat, video chat	Not available
Gender And Sexual Identity			
Organisation	Phone contact	Website / Online - Webchat	Face to face
<u>Anti - Discrimination Board</u> <ul style="list-style-type: none"> Administers the anti-discrimination laws of NSW. Handles complaints under the Anti- 	(02) 9268 5544 1800 670 812 (for regional NSW only)	http://www.antidiscrimination.justice.nsw.gov.au/ Email enquiries: adbcontact@justice.nsw.gov.au	Level 7/10 Valentine Avenue, PARRAMATTA NSW 2150

Discrimination Act 1977.			
<u>Human Rights Commission</u> <ul style="list-style-type: none"> Provides advice, resolutions and information on matters of discrimination and human rights issues under federal law. 	1800 620 241	https://www.humanrights.gov.au/our-work/sexual-orientation-gender-identity-intersex-status	Level 3, 175 Pitt St SYDNEY NSW 2000
<u>ACON Health is part of Australian Charities & Not-for profits Commission</u> <ul style="list-style-type: none"> Assist and support mental health, alcohol and drugs and HIV. 	02 9206 2000 1800 063 060	https://www.acon.org.au	414 Elizabeth St, SURRY HILLS, NSW 2010
Legal Advice			
Organisation	Phone contact	Website / Online - Webchat	Face to face
<u>Redfern Legal Centre</u> <ul style="list-style-type: none"> Free, confidential legal advice to international students. Advice on housing problems, fines, debts, car accidents, employment, discrimination, family law, domestic violence. Translating service available. 	02 9698 7645	https://rlc.org.au/our-services/international-students video-link up	73 Pitt Street REDFERN, NSW 2016
<u>Inner City Legal Centre (ICLC)</u> <ul style="list-style-type: none"> Legal assistance for all vulnerable people in NSW. Some of the services are: general legal, employment legal, family law, transgender and gay advice. 	02 9332 1966 1800 244 481 SMS: 0466 724 979	http://www.iclc.org.au/	Basement, Kings Cross Library, Neighbourhood Centre 50-52 Darlinghurst Road, KINGS CROSS NSW 2011